**Accelerating U Participant Virtual Training Information**

**Use the links below if you want to go to a specific topic in the document:**

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| [**Prerequisites**](#Prerequisites) **|** [**Participant Keys and Dial in**](#ParticipantKeys) **|** [**Set-up Information**](#Setup) **|** [**Support**](#Support) **|** [**Cancel Enrollment**](#Cancelation) |

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| **Class ID** | 02091295 | |
| **Course Title** | Microservice Application Architecture [RX-M] | |
| **Session Details**  **(Date, Start & End Time, Delivery Language and Room Keys)** | |  |  |  | | --- | --- | --- | | Date | Time and Time Zone | Delivery Language | | July 15-18,2019 | 07:00 AM to 1:00 PM Central European Time | English |   **MyRoom Key and direct link:**   * **PARTICIPANT KEY: MRPAV4GE9CQYN** * **PARTICIPANT LINK :** [**https://www.myroom.hpe.com/attend/MRPAV4GE9CQYN**](https://www.myroom.hpe.com/attend/MRPAV4GE9CQYN)   **Note:**  More information on using MyRoom and setup instructions are provided below in this document for your convenience. | |
| **Time Zone & Time Zone Conversion** | Use the following URL to make the conversion from (USA PST / Europe CET / APJ Singapore Time) to your time zone.  [**http://www.timezoneconverter.com/cgi-bin/tzc.tzc**](http://www.timezoneconverter.com/cgi-bin/tzc.tzc) | |
| **URL for downloading pre-work/ pre-study/ course materials link (if needed)** | Electronic copies of materials will be provided by the vendor before the class | |
| **[Prerequisites & Expectations](#Prerequisites)** | Please review and complete any class **REQUIRED PRE-REQUISITE** prior attending the training  Students should use their own laptops or PC.  Hard-wired LAN is required - highest speed possible (wireless may not be sufficient).  Click on the below link for Software setup. Participants need to complete setup prior to class.  [**https://github.com/RX-M/classfiles/blob/master/ssh-setup.md**](https://github.com/RX-M/classfiles/blob/master/ssh-setup.md)  You could validate if the class has any pre-requisite by following the steps below:   * Click on the [**Course link**](https://hpe.sabacloud.com/Saba/Web_spf/HPE/common/ledetail/01096495) * Locate the ‘Course information’ section on the right side of the page   All the pre-requisites for the class will be listed here  Expectations for successful class completion:   * Be on time and attend all class lectures * Pre-work completion is mandatory (If any) * Participate in face-to-face and/or phone-based virtual classes * Complete all course labs if appropriate * If you know that you are unable to fulfill class expectations please consider cancelling ahead of time to allow attendance by other learners | |
| **Participant MyRoom Keys and Dial-In Numbers:** | To Install MyRoom, please follow the steps provided in the “Set up information” upcoming section  To attend your MyRoom event USE the following KEY:  **MRPAV4GE9CQYN**  **Directions to use the MyRoom Key:**  Either:   * Launch HPE MyRoom client from your computer   + Sign in with your e-mail address and password   + Enter the HPE MyRoom participant key provided above into the Key field at the bottom of your tray   + Press Enter on your keyboard   Or:   * Launch HPE MyRoom client from your computer   + Click the Enter with key link   + Enter your first and last name in the User Name field   + Login with your full name   + Enter the participant key provided above into the Key field   + Click the Enter Room button   **Note:**  It is recommended to use the MyRoom audio functionality. A headset is a must to attend the trainings in MyRoom.  **Attempting to connect and experiencing issues:**   * Close all applications not related to HP MyRoom, especially Outlook.   *Note that certain applications are network-resource-heavy. Closing these will help to ensure a stable connection.*   * Close out of MyRoom completely and then re-open MyRoom. * Clear the IE cache and history. * Reboot, at minimum, one hour prior to connecting. | |
| **Set-up Information** | **Partners** | **HPE Employees** |
|  | **Setup Information:**  For more information on HP MyRoom and to get familiar with the new platform: HP MyRoom Site:  <https://www.myroom.hpe.com/>  To create your own free 4 person HP MyRoom account:  <https://www.myroom.hpe.com/Products>  **HP MyRoom 4 Person account available free of charge externally for Partners** | **Setup Information**:  Download your free account and read more about MyRoom (copy and paste URL below into browser):  <https://myitsupport.ext.hpe.com/myITsupport/ITSArticle?ArticleNumber=000001564>  Help & Support is also available with valuable quick reference guides & much more    <https://www.myroom.hpe.com/Support> |
|  | **Training and documentation:**  Training available today includes Videos and (downloadable pdf) How-to Guides: https://www.myroom.hpe.com/Support | **Training and documentation:**  [**HPE MyRoom Features and Functions**](https://hpe.sabacloud.com/Saba/Web_spf/HPE/common/ledetail/cours000000001133829) **:** two hours; includes demos of features and functions used for training and meetings. |
| **Support (Day of the class)** | For phone line problems or logistical issues such as invalid MyRoom keys, insufficient number of seats booked, or missing scheduling information, please use the contact information below.  **Hours of Operation**: 23 hours a day, 5 days a week - Global support (No support during 5.30 AM – 6.30 AM IST)   |  |  | | --- | --- | | Location / Region | Support Lines | | For US, Canada and Puerto Rico (AMS): | 1-866-460-1090 | | EMEA & APJ: | 1-800-582-8612 (accessed via the AT&T in-country access codes) | | World-wide Toll Access (to be used as a backup number only if toll-free number is not available): | +1-770-343-0241  In order to use this world-wide toll free, an AT&T access code needs to be dialed first. The following link has all the countries with their respective access codes listed: <http://www.business.att.com/bt/dial_guide.jsp> |   . | |
| **Cancel Enrollment** | **Cancellation Policy**  If you cannot attend, please cancel your enrollment 10 business days in advance to make your seat available to another learner.  How to cancel your enrollment:  • Sign in to your [**learning**](https://content.ext.hpe.com/sites/LMS/HPU.page)  • Click ME on the top navigation bar  • Click the course title and then click Drop | |
| **Region Generic Mailbox:** | For queries on this training, please send email to [**hpelearning.technology@hpe.com**](mailto:hpelearning.technology@hpe.com) | |
| **Remarks:** | ***Please login using your full name*** | |